



SUNSHINE COAST TURF CLUB

Race in for the action

2020/2021

RACING SEASON

Membership

HANDBOOK





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Welcome

On behalf of the Chairman, Board and Management of the Sunshine Coast Turf Club we extend a warm welcome for the 2020/2021 Racing Season.



2020/2021 RACING SEASON

2020/2021 Race Dates

JULY 2020

Sunday 5
Saturday 11
Sunday 19
Sunday 26

OCTOBER 2020

Sunday 4
Friday 9 (Night)
Sunday 11
Sunday 18
Friday 23 (Night)
Sunday 25

JANUARY 2021

Sunday 3
Friday 8 (Night)
Sunday 10
Sunday 17
Friday 22 (Night)
Sunday 24
Saturday 30 (Sunshine Coast Cup)

APRIL 2021

Sunday 4 (Easter)
Sunday 11
Sunday 18
Sunday 25 (Anzac Day)
Friday 30 (Twilight)

AUGUST 2020

Sunday 2
Wednesday 5 (Metro MW)
Sunday 9
Sunday 23
Sunday 30

NOVEMBER 2020

Tuesday 3 (Melbourne Cup)
Friday 6 (Night)
Sunday 8
Friday 13 (Night)
Saturday 21 (Metro)
Friday 27 (Night)

FEBRUARY 2021

Friday 5 (Night)
Sunday 7
Sunday 14
Friday 19 (Night)
Sunday 28

MAY 2021

Sunday 2
Sunday 9
Wednesday 12 (Metro MW)
Sunday 16
Sunday 23
Friday 28 (Twilight) Ladies Oaks

SEPTEMBER 2020

Sunday 6
Friday 11 (Night)
Sunday 13
Sunday 20
Friday 25 (Night)
Sunday 27

DECEMBER 2020

Friday 4 (Night)
Sunday 6
Sunday 13
Friday 18 (Night)
Sunday 20
Sunday 27

MARCH 2021

Sunday 7
Friday 12 (Night)
Sunday 14
Friday 19 (Night)
Sunday 21
Sunday 28

JUNE 2021

Friday 4 (Twilight)
Sunday 13
Friday 18 (Twilight)

40 Sundays
15 Friday Nights
3 Friday Twilights
3 Saturday Metros
1 Melbourne Cup
1 Oaks Day
2 Wednesday Metro
Total = 65

As at 18 June 2020



Connect with us

This handbook endeavours to cover most matters of everyday interest to Members, however should you require further information, please visit www.sctc.com.au, join the Members Facebook group www.facebook.com/groups/sctcmembers or contact 07 5491 6788 during office hours. Please call 0425 044 116 for Membership enquiries during race meetings.

ADMINISTRATION OFFICE HOURS
Monday - Thursday 8.30am-5.00pm
Friday 8.30am-4.00pm

ENQUIRIES
sam@sctc.com.au

SCTC WEBSITE
www.sctc.com.au



Sunshine Coast Turf Club



#SCTurfClub



Sunshine Coast Turf Club



@SCTurfClub

2020/2021 RACING SEASON

Atrium Dining



Members Facilities

MEMBERS ENCLOSURE

The Members Enclosure is only accessible to patrons with a valid Members card or pass. Members are able to book for their non-Member friends at the discounted Members price, when they are booking together. The Members Enclosure includes:

- Atrium Bar
- Atrium Terrace
- Members Bar & Bistro - Copper Kingdom
- Champagne Garden *(Subject to availability)*

Reserved dining options are available to Members on select race meetings. Visit the race meeting for more information.



SUNDAY ATRIUM DINING

Lunch & Afternoon Tea

Includes admission for non-Member guests

FRIDAY NIGHT ATRIUM DINING

2 or 3 Course Meal

Includes admission for non-Member guests



Packages are subject to change.



Atrium Bar

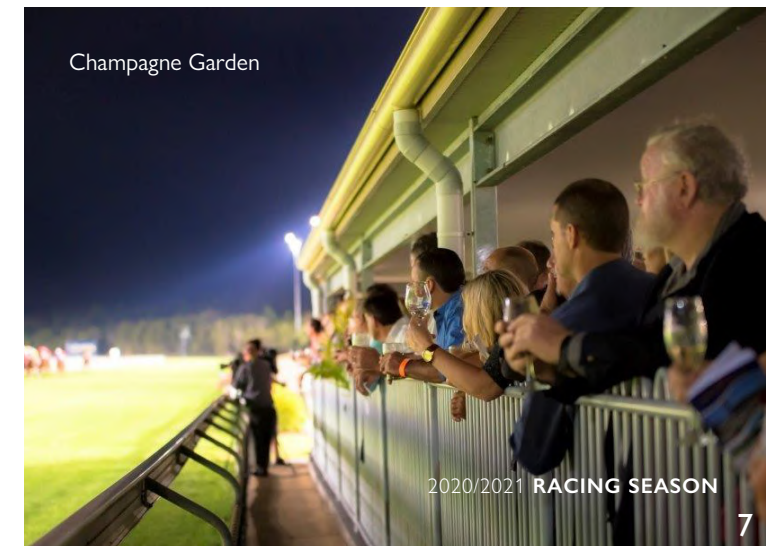


Atrium Terrace

Members Bar & Bistro



Champagne Garden





Attending the Races with a Friend?

MEMBERS DAY PASS

The SCTC offers Members Day Passes so people can trial Membership before they buy. The Passes are also perfect for guests to accompany Members for the day, if you have someone visiting or they are only likely to attend one race meeting during the Racing Season. If they attend the Racecourse a few times during the Racing Season, the best value for money is to join as a Member. Members Day Passes can be pre-purchased online under the relevant race meeting in the racing calendar or they can be purchased on the day at the Members Booth or Kiosk.

Prices:

- Standard Race Meeting \$40
- Metropolitan Race Meeting \$55
- Feature Race Meeting \$85

Prices are subject to change and Members Day Passes are subject to availability.

ANNUAL MEMBERS GUEST CARD

Not sure who to bring to the Races or prefer to bring a different person each meeting? You can purchase an annual Members Guest card for \$130 which gives your guest of choice, access to the Members Enclosure for every race meeting. You can purchase your guest card with your Membership online or if you want to add a guest card to your current Membership call 07 5491 6788. *Limit one per Full Member.*



General Admission



Reciprocal Privileges

For Reciprocal Club Members Attending The Sunshine Coast Turf Club

STANDARD RACE MEETINGS

(Friday Night & Sunday Race Meetings)

On presentation of their Reciprocal Membership card (*guest cards and restricted Memberships are excluded*), at the Members Booth at the Front Gates, Reciprocal Members may purchase up to two general admission tickets before upgrading to complimentary Members Day Passes.
(Additional Members Day Passes may also be purchased for \$40 each).

METROPOLITAN RACE MEETINGS

(Includes Coastline BMW Sunshine Coast Cup & any other Saturday Metropolitan race meeting. Caloundra Cup is a Feature Race Meeting)

On presentation of their Reciprocal Membership card (*guest cards and restricted Memberships are excluded*), at the Members Booth at the Front Gates, Reciprocal Members may purchase up to two Members Day Passes for \$35 each.
(Additional Members Day Passes may also be purchased for \$55 each).

FEATURE RACE MEETINGS

(Melbourne Cup, Hot 91.1 Ladies Oak & Caloundra Cup)

On presentation of their Reciprocal Membership card (*guest cards and restricted Memberships are excluded*), at the Members Booth at the Front Gates, Reciprocal Members may purchase up to two Members Day Passes for \$65 each.
(Additional Members Day Passes may also be purchased for \$85 each).

Please note Reciprocal privileges change from time to time. It is advisable to contact the Reciprocating Club to confirm arrangements prior to attending, particularly for Feature Race Meetings.

Reciprocal Clubs

The Sunshine Coast Turf Club has Reciprocal arrangements with significant International and Interstate Race Clubs. Reciprocal arrangements are available for both SCTC Members attending other Clubs and Members from other Clubs wishing to attend the Sunshine Coast Turf Club.

QUEENSLAND

- Aquis Park (*Gold Coast & Beaudesert*)
- Brisbane Racing Club (*Doomben & Eagle Farm*)
- Bundaberg Race Club
- Cairns Jockey & Amateurs Club
- Gympie Turf Club
- Ipswich Turf Club
- Kilcoy Race Club
- Mackay Turf Club
- Rockhampton Jockey Club (*Callaghan Park*)
- Tattersall's Racing Club
- Toowoomba Turf Club
- Townsville Turf Club
- Warwick Turf Club

NEW SOUTH WALES

- Australian Turf Club
- (Royal Randwick, Rosehill Gardens, Warwick Farm, Canterbury Park)*
- Clarence River Jockey Club (*Grafton*)
- Illawarra Turf Club (*Kembla Grange*)
- Lismore Turf Club
- Newcastle Jockey Club
- The Entertainment Grounds (*Gosford*)

VICTORIA

- Melbourne Racing Club
- (Caulfield, Mornington & Ladbrokes Park Sandown)*
- Moonee Valley Racing Club
- Seymour Racing Club

AUSTRALIAN CAPITAL TERRITORY

- Thoroughbred Park (*Canberra Racing Club*)

SOUTH AUSTRALIA

- South Australian Jockey Club (*Morphettville*)

NORTHERN TERRITORY

- Darwin Turf Club

TASMANIA

- Devonport Racing Club
- Tasmanian Turf Club (*Launceston*)

NEW ZEALAND

- Auckland Racing Club (*Ellerslie*)
- Counties Racing Club (*Pukekohe*)
- Te Rapa Waikato Racing Club
- Wellington Racing Club



Members Dress Code

Please be advised that patrons are required to adhere to the Members Dress Regulations when visiting the Members Enclosure & Atrium. The Club's dress standards will be strictly enforced throughout the Racing Season. To avoid inconvenience, please familiarise yourself with the dress standards prior to the race meeting, to ensure your attire and that of your guests, is appropriate for the Members Enclosure. Notwithstanding the dress standards outlined, the Club reserves the right to refuse entry to any person.

GENTLEMAN

Acceptable

- Collared shirt
- Tailored trousers, jeans or shorts (shorts are not acceptable in the Atrium)
- Enclosed shoes

Not Acceptable

- Ripped, torn or dishevelled clothing including designer tears
- Singlets or t-shirts
- Sandals or thongs
- Sporting, gym or activewear
- Fancy dress
- Offensive attire e.g. inappropriate language or imagery
- Shorts (not acceptable in the Atrium)

WOMEN

Acceptable

- Neat contemporary dress standards in keeping with the Members area
- *Optional: Headwear*

Not Acceptable

- Distasteful clothing showing excessive skin
- Ripped, torn or dishevelled clothing including designer tears
- Rubber thongs
- Sporting, gym or activewear
- Fancy dress
- Offensive attire e.g. inappropriate language or imagery

Membership Inclusions & Access	Racecourse Admission, Member Reserve & Atrium Bar Access	Access to all Race Meetings	Access to all Feature & Metropolitan Race Meetings (Excludes Ladies Oaks Day)	Access to all Friday Race Meetings (Includes Ladies Oaks Day)	Car Park Pass	Pocket Calendar	SCTC Lanyard	Reciprocal Member privileges to other Race Clubs	SCTC Voting Rights	Exclusive Discounts, Events, Raceday Packages, Promotions & Offers	Members News
Full Membership	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Additional Member	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Guest Pass	✓	✓	✓	✓	✗	✗	✓	✗	✗	✗	✗
T.G.I. Friday	✓	✗	✗	✓	✓	✓	✓	✗	✗	✓	✓
The Cup Society	✓	✗	✓	✗	✓	✓	✓	✗	✗	✓	✓
Corporate	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Members Information

MEMBERS CAR PARK

Sunshine Coast Turf Club Members have a designated car park in close proximity to the Front Gates, accessible off Pierce Avenue. Please ensure your car park pass is displayed in a visible position on your car and follow the car park attendant's instruction, if applicable.

GETTING HERE

The Sunshine Coast Turf Club is located just 8 minutes from the heart of Caloundra and 30 minutes from the Sunshine Coast Airport. We are also less than an hour's drive North of Brisbane & Noosa.

ATMS & BETTING FACILITIES

Betting facilities are available in the Atrium, Members Bar & Bistro and throughout the Racecourse and ATM facilities are located in the Members Bar & Bistro and General Admission Area. Please enquire at the Kiosk for exact locations.

WIFI

Complimentary WiFi is provided throughout the Racecourse including all areas in the Members Enclosure.

RACEBOOKS

Printed racebooks can be purchased for \$5 each at the Kiosk or can be viewed complimentary on our website and at the below link:

http://publishingservices.racingaustralia.horse/racebooks/Sunshine_Coast/

Please note the online racebook is updated the day acceptances are released.



Members Information

MEMBERS ENTRANCES & OPENING TIMES

Access to the Sunshine Coast Turf Club and Member Enclosure is granted by scanning your current valid SCTC Membership card as you pass through the turnstiles. Annual Members are entitled to early entry on Feature & Metropolitan race meetings, before any other patrons. It is the responsibility of the Members and guests to ensure they always scan in and out of the of the Members Enclosure. Gate opening times vary for each meeting, please visit www.sctc.com.au/calendar/ for all race meeting information.

MISPLACED MEMBERSHIP CARDS

The loss or theft of Membership Cards must be reported to SCTC as soon as possible so unauthorised use can be prevented. A \$10 replacement card fee is applied for each lost or stolen card. If a Member fails to produce their Membership card to gain access on a race meeting, they will be refused access. If you have misplaced your card, you must contact the Club, during office hours, to organise a replacement prior to the race meeting.

MISUSE OF MEMBERSHIP CARDS

Members are reminded that their Member Card is strictly non-transferable. Members Guest cards are the only cards that are transferable. Photo identification may be checked for each attendee when Members cards are scanned and must match. The lending of a Membership Card for use is a serious breach of Club rules and offenders will be refused entry for that race meeting and will be referred to the SCTC committee, which may impose a penalty.

FAULTY CARDS

Should you experience any problems with your Membership card during a race meeting, please call the Membership Manager on 0425 044 116 and the issue will be addressed at the time.

VOTING RIGHTS

Please visit www.sctc.com.au/annual-reports/ to view the SCTC Annual Reports.

Eligible Voting Memberships:

- Full
- Corporate
- 100 Club
- Gold
- Life
- Honorary.

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DISCOUNTS

All Annual Membership cards, excluding Sunny Coast Passes and Member Guest cards, receive exclusive Member discounts on select food and beverage items at all catering outlets located On Course. It is the Member's responsibility to swipe their Membership card at the time of purchase to receive discounts. Members also receive discounts on function bookings. Please note that as the Atrium Bar is a Members only area the discounts have been applied on all listed prices.

RENEWALS

SCTC Membership runs for a full year from 1 August 2020 to the 31 July 2021. Renewal notices are sent to Members in July each year in preparation for the new Racing Season Membership Year.

If a Member fails to renew their Membership prior to the 1 August each year, it may result in the Membership expiring and therefore being cancelled. Your Membership can be renewed by utilising any of the following methods:

1. Online: Visit our Membership page.
2. Phone: Call us on 07 5491 6788.
3. In person: The Head Office of Sunshine Coast Turf Club is located at Corbould Park, 170 Pierce Avenue, Caloundra. Our business hours are Monday to Thursday 8.30am to 5.00pm and Friday 8.30am to 4.00pm. During race meetings, please visit us at the Members Gate or Kiosk.

CHANGE OF DETAILS

Should any of your personal contact details change, including phone, email, name and address, you are required to advise the SCTC at your earliest convenience. Please call the Club on 07 5491 6788 and press 4 for Memberships to update your details.

UNDER 18S

The SCTC is very welcoming of families and children at our racing events. There are two meetings conducted each year – Melbourne Cup Day and Ladies Oaks Day that we promote as 18+ events and they attract an older audience. Children must be accompanied and supervised by a parent or guardian at all times. They will not be allowed to enter/exit any gate without a parent or guardian. Children will not be admitted to 18+ events held at the SCTC.

LOST & FOUND

For any queries regarding items that have been lost or found during a race meeting please visit the Kiosk. For enquiries after a race meeting please contact the Administration Office, during Office hours, on 07 5191 6788. Items will be held securely for a three month period, after which they will be donated or disposed.

PARENTS ROOM

The Parents Room is equipped with a baby change table and is located near the Administration Office.

2020/2021 RACING SEASON



Members Policies

FOOD & BEVERAGES ON COURSE

Unless you can provide evidence of a medical condition, no food can be brought On Course, due to COVID restrictions. Strictly no beverages, including bottled water are allowed On Course. We provide complimentary tap water at all bars and have food options that cater to specific dietary requirements.

PRIVACY POLICY

The SCTC recognises how important it is to protect the personal information provided by our Members, patrons, racing personnel and employees. We are committed to protecting your privacy and to complying with the National Privacy. Our Privacy Policy can be reviewed on our website www.sctc.com.au.

LIQUOR LICENCE & RESPONSIBLE SERVICE OF ALCOHOL

The SCTC is committed to ensuring that the service and supply of liquor is conducted in such a way that all relevant harm minimisation techniques are considered and that the practice of Responsible Service of Alcohol is followed at all times. Members and guests must comply with the Liquor Licensing Regulations in place. By law, staff are not able to serve any alcoholic beverages to patrons under 18 years of age or anyone deemed to be in a state of intoxication.

SMOKING POLICY

Smoking is only acceptable in the designated smoking area, located in the General Admission area near the Bookmakers. There is strictly no smoking in the Members area.

MISBEHAVIOUR & DISCRIMINATION

The SCTC is committed to ensuring that the Club is a welcoming environment for all, free from discrimination and vilification. Members are expected to treat others with respect by not using offensive or discriminatory language or indulging in any kind of unseemly behaviour. Any behaviour deemed unacceptable will be referred to SCTC Management which could result in suspension or loss of Membership privileges.

Functions

Sunshine Coast Turf Club is the perfect venue for your next event. Our facilities include a variety of spaces for all types and sizes of events from casual raceday gatherings and corporate functions to non-raceday events such as celebrations, weddings and exhibitions to name just a few. Our beautifully manicured grounds are the perfect backdrop and the possibilities are endless! So please contact our Events team for more information and to discuss your ideas further. Don't forget as a Member you receive discounts on function and hospitality bookings.

For more information or to book in your next SCTC function please phone 07 5491 6788 or email functions@sctc.com.au.



Trackside Marquee

Champagne Garden



Sponsorship

Corbould Park Racecourse is the Sunshine Coast's premium sporting venue, hosting approx. 65 race meetings this Racing Season, each with unique style and branding. With an exciting mix of sport, fashion, entertainment, hospitality and business, the Sunshine Coast Turf Club attracts more than 70,000 people through the gates every year. Partnering with the Sunshine Coast Turf Club offers the perfect platform to elevate your business through sponsorship, advertising and business networking. Each event is broadcast locally, nationally and internationally and offers exposure to engaged audiences through various media channels.

For sponsorship and advertising opportunities please contact phone 07 5491 6788 or email graham@sctc.com.au.

Sunshine Coast Turf Club 170 Pierce Avenue Caloundra Q 4551
P 07 5491 6788 **W** sctc.com.au **E** membership@sctc.com.au

