



Caloundra Cup RESEARCH

WIN a Raceday Experience, including; Atrium Dining Experience for two at a Sunday Raceday, including a three-course meal and a five-hour beverage package, Sunshine Coast Cabs return transfer, and One night's accommodation at Rumba Beach Resort (valued at approx \$1,000).

Terms and Conditions - Prize Draw

1. Entry into the Prize Draw is deemed to be acceptance of these Terms and Conditions. Entries that do not comply with these Terms and Conditions or entries that are late, lost, misdirected, incomplete, indecipherable, or illegible will be deemed invalid and Caloundra Cup takes no responsibility for such entries.
2. To be eligible to enter the Prize, customers must fully complete an online Caloundra Cup customer research survey by Wednesday 16th July, 2025.
3. Once the entrant has fully completed Caloundra Cup customer research survey, customers can enter the Prize Draw Competition upon confirmation that they wish to be entered and subsequently have provided their contact details for entry.
4. Each customer can only complete one online survey.
5. There will be one prize drawn. Eligible entrants will go into the draw for a chance to WIN a Raceday Experience, including; Atrium Dining Experience for two at a Sunday Raceday, including a three-course meal and a five-hour beverage package, Sunshine Coast Cabs return transfer, and One night's accommodation at Rumba Beach Resort.
6. The following persons are not eligible to enter the Prize Draw:
 - (a) Board members, employees, agents (and agents' employees) and contractors of Caloundra Cup and the Immediate Family of such persons, "Immediate Family" of a person means the parents, siblings, children and spouse or partner (whether legal or de facto) of that person.
 - (b) Entrants whose normal place of residence is outside Australia
7. Only the customer who originally entered the Prize Draw can be awarded the Prize.

8. If the Prize (or part of the Prize) is unavailable for any reason, Caloundra Cup, in its sole discretion, reserves the right to substitute the Prize (or part of the Prize) with a prize to the equal monetary value. The Prize, or any unused portion of the Prize, is not transferable and cannot be exchanged for alternative products or services or redeemed for cash.
9. A random draw from all eligible entries will be made by Caloundra Cup research partner IER Trading Pty. Ltd. The final decision in respect of any winning entry will be at the sole discretion of Caloundra Cup and no correspondence will be entered into. The Prize Draw will be conducted on Friday 18th July, 2025.
10. The winning customer will be contacted after the draw by email. If Caloundra Cup is unable to contact the winning customer by 5pm two weeks after the draw was conducted, having made reasonable efforts to do so, the winner's entry will be declared invalid and Caloundra Cup reserves the right to randomly redraw another winner on the same terms and conditions as the original draw.
11. Caloundra Cup reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any customer who submits an entry that is not in accordance with these Terms & Conditions, or who tampers with the entry process or attempts to act in a fraudulent or dishonest manner, as ineligible to participate in the Prize Draw.
12. If the Prize Draw cannot be run as planned for reasons beyond the control of Caloundra Cup, Caloundra Cup reserves the right in its sole discretion to cancel, terminate, modify, or suspend this prize draw at any time.
13. Caloundra Cup takes no responsibility for any inability to enter, complete, continue or conclude the Prize Draw due to equipment or technical malfunction, Acts of God or otherwise.
14. Except for any liability that cannot be excluded by law, Caloundra Cup and any person in connection with this prize draw are not liable for any direct, indirect, special, or consequential loss or damage whatsoever suffered or personal injury suffered or sustained in connection with (i) participation in this prize draw; (ii) the Prize or use of the Prize; and (iii) the administration of this prize draw and distribution of the Prize.
15. Failure by Caloundra Cup to enforce any of its rights under these Terms & Conditions at any stage does not constitute a waiver of those rights.
16. Personal information provided in the course of completing the customer survey will only be used for the purpose of contacting the prize winner unless the customer opts in to receiving other communication through the channels provided.
17. The prize voucher is valid for 12 months from the date of issue.
18. Availability is subject to The Caloundra Cup organisers discretion and raceday scheduling.

